

# Chapter 2

## Writing Progress Check

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There was an incident at the mall. Lisa Brent, a customer, was in the food court. She slipped on a wet floor. Read the conversation between Raja and Paul to find out what happened.

Raja: Hi.

Paul: Hi. What's up?

Raja: A customer just had an accident.

Paul: Oh? That's terrible! Where? Were you there?

Raja: Yeah. In the food court. It happened right in front of me.

Paul: On your break, right? Must have happened just a little while ago... 12:30, or so?

Raja: Exactly at 12:30. I looked at my watch.

Paul: Did the customer fall?

Raja: Yes. Someone had spilled some water on the floor. I don't know why people don't do the responsible thing and report such incidents.

Paul: People are just too busy, I guess. Was the customer hurt?

Raja: Pretty bad, I think. Maybe a broken bone. She tried to be brave about it, but I could tell she was in real bad pain. I called for an ambulance right away.

Paul: Wow!

Raja: Yeah, she was in pretty bad shape. Poor thing! Don, the guy who works at the delivery dock, was also there. He called for the cleaners right away.



[illegible]